



Best Practices Manual and Support

What are current state trends and customer requests for resident well-being, lifestyle, programming options, technology support, innovation, staffing structure, fitness equipment and outdoor opportunities? Emerging trends and best practices can seem overwhelming to even begin researching, but how residents spend their day, how staff engage with residents and how the external community interacts with older adults at your community is your reputation.

LE3 Solutions has eliminated the time commitment to learn the many facets of community engagement by creating the Best Practices Manual and accompanying Facilitation and Curriculum Guide. Our combined 28 years of experiences focused on programming philosophy creation, program design and implementation, identification of metrics connected to organizational objectives to quantify success and financial asks, significant focus around physical wellness offerings, and collaboration with marketing, dining, and nursing in senior living sets us apart as a preferred partner. If you are just getting started, need a revamp, or simply want to be well-informed, the manual and guide serve as key foundational tools in launching or refreshing a community engagement strategy for both new and seasoned owners and operators.

Option 1

Best Practices Manual

- Downloadable 60+ page Community Engagement Best Practices Manual and 15-page Facilitation and Curriculum Guide.
- One 60-minute launch call to review components, approach to education, for staff, and additional items at request of operator.

Cost: \$2500.00

Option 2

Best Practices Manual +

- Downloadable 60+ page Community Engagement Best Practices Manual and 15-page Facilitation and Curriculum Guide.
- One 60-minute launch call to review components, approach to education, for staff, and additional items at request of operator.
- Three monthly 60-minute calls following the launch call to support education and strategy development with team members (no limit to number of participants) selected by operator. Calls may be recorded for ongoing internal training.

Cost: \$4000.00

Option 3

Best Practices Manual ++

- Downloadable 60+ page Community Engagement Best Practices Manual and 15-page Facilitation and Curriculum Guide.
- One 60-minute launch call to review components, approach to education, for staff, and additional items at request of operator.
- Three monthly 60-minute calls for three months following the launch call to support education and strategy development with assigned team members (no limit to number of participants) by operator. Calls may be recorded for ongoing internal training.
- On-site, all-day workshop to facilitate and develop a strategic roadmap for community engagement with key staff as selected by operator.

Cost: \$6000.00 plus travel (transportation, accommodations, meals).